# Request for Return Date and Supplier Availability

Lipton Teas and Infusions  
Consumer Relations Department  
[Contact Lipton USA | Lipton](https://www.lipton.com/us/en/get-in-touch/)  
  
Date

Dear Lipton Consumer Relations Team,  
  
I am writing as a long-time and loyal customer regarding the recent and unexplained disappearance of Lipton Unsweetened Iced Tea Mix—a product many of us have depended on for decades.  
  
This mix was not just a beverage—it was a daily health solution trusted by those managing diabetes, heart conditions, and calorie-conscious diets. Its instant preparation, zero sugar, and affordability made it a rare and essential item in today’s market.  
  
However, its abrupt removal from store shelves—with no public notice, substitute, or communication—has left thousands of loyal consumers confused, disappointed, and scrambling to find alternatives. We have watched retail listings vanish, prices skyrocket on resale platforms, and support channels remain silent.

Therefore, I respectfully request the following information:

1. Is Lipton Unsweetened Iced Tea Mix permanently discontinued, or is a re-release planned?
2. If returning, what is the estimated availability date?
3. Which suppliers or retailers—online or in-store—will receive updated stock? When?
4. Will Lipton be offering a similar or replacement product with the same ingredients and benefits?

We would appreciate transparent communication and a clear response. Many of us are eager to support Lipton again—if we know we’re being heard and respected.  
  
Thank you for your attention to this matter. I look forward to your reply.

Warm regards,  
[Your Full Name]  
[Your City, State]  
[Optional: Email or Phone Number]  
[Optional: Include order history, retailer details, or personal story]